

Tractors Singapore



# CAT<sup>®</sup> CUSTOMER VALUE AGREEMENTS

KEEP YOUR EQUIPMENT EASY TO OWN AND READY TO WORK

## WE'VE GOT YOUR BACK

# WHAT TO EXPECT IN EVERY CVA

No matter which type of CVA\* you choose, you can expect value promises from us that help keep your machine easy to own and ready to work.



## EASY OWNERSHIP

UP TO **50%**

LONGER COMPONENT LIFE WITH **CAT FILTERS**

UP TO **2x**

LONGER ENGINE WORKING LIFE WITH **CAT FLUIDS**

UP TO **80%**

LOWER FUEL INJECTOR COST PER HOUR WITH **CAT FILTERS**

# TSL CI CVA SOLUTIONS

Tractors Singapore's CVA is designed to help you maximize productivity and minimize cost. Choose between CVA PM Basic or Premium based on your needs.

TERMS		CVA PM BASIC	CVA PREMIUM
		1 YEAR	1-2 YEAR(S)
Hassle-Free Ownership & Maintenance	Auto-Renewal		Recommended
	Flexible Payment Options (upfront payment / paid when job is completed)		✓
	Helpful Advice & Instructions (customer's enquiries)	Feedback within 24 hours (next 2 working days)	Feedback within 12 hours (next working day)
	Cat Genuine Parts	✓	✓
	Cat Fluids	Recommended	✓
	Dealer Labor		✓
Peace of Mind from Equipment Health Management	Easy Access to Asset Information via Machine Alerts (Customer Portal and MCC)	✓	✓
	Inspections	✓ (conducted by customer)	✓ (conducted by TSL)
	Fluid Health Management through S•O•S <sup>SM</sup>	✓ (conducted by customer)	✓ (conducted by TSL)
	Asset Monitoring	✓	✓
Security of Expert Dealer Support	Cat Inspect Training	Recommended	Recommended
	Priority Response Services Commitment	✓	Attended to within 2 working days
	Cat Certified Maintained Eligibility (designation that machine has been maintained by the dealer)		✓

**EASY TO OWN. READY TO WORK. THAT'S A CVA.**

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**LET'S DO THE WORK.™**

Tractors Singapore

